

Terms & Conditions

“The Company” means magicmagicmagic “The Customer” means any person, body of persons, firm or company that the Company enters into a contract with for the provision of services “The Price” means the total price payable to the Company for the services

“The Services” means any service or goods supplied to the Customer or sold by the company under contract. “The Contract” means any such contract.

Acceptance of the Terms and Conditions

Receipt of these terms or written acceptance by the Company of the customer’s order and deposit shall be deemed to constitute unqualified acceptance of these conditions.

Deposit

A 20% deposit is required to secure the booking of an event. The deposit is calculated on the total price of the event; and the final payment must be cleared funds in the Company’s bank ten days prior to the event.

Invoice

The remaining 80% is invoiced 21 days before the event date and this final payment is required 7 working days prior to the event. If the final payment has not been received by the due date, the Company reserves the right not to provide the services agreed/contracted on. The 20% deposit will not be refundable and is forfeited to cover costs incurred by the company as a result of turning away any enquiries for the given date.

PLEASE NOTE: magicmagicmagic understands and will exercise its statutory right to claim interest and compensation for debt recovery costs under the late payment legislation if we are not paid according to agreed credit terms. For more information on late payment legislation, please see www.payontime.co.uk

Cancellation

The minimum cancellation charge is 20% of the estimated bill (Deposit). This will increase to 100% of the total bill if within seven days of the event. Should we have engaged sub-contractors on your behalf, their individual and particular cancellation charges will apply.

Conditions of Hire

The Customer shall be liable for any loss or damage to equipment or property provided by the Company or by its subcontractors. We will try to mitigate any losses as far as possible, and will pass on any charges at cost.

Force Majeure

The Company shall make reasonable efforts to perform their obligations under contract but shall not be liable for any delay or other failure to perform any part of the Contract as a result of factors outside of the Company’s control.

Claims

The Company will not accept a claim that the Services are not in accordance with the Contract unless written notice is given to the Company within five days of the provision of the Services, stating the grounds of the claim and enclosing any supporting evidence.

Social Media/Photography/Video

We reserve the right to use photos taken at events for website and social media purposes. If you have any concerns, then please do let us know.

Privacy Policy For information on how we store your data, please refer to our website for full details of our Privacy Policy.

6 Breakspear Avenue, St Albans, Herts, AL15EL

Please confirm that you have read and agree to the Terms & Conditions by acknowledging receipt or accepting the quote online.